

Warranty

American Architectural Products Group

American Architectural Products Group (AAPG) warrants and represents to the customer that its products will be free from faults and defects in design, materials, and workmanship for a period of one (1) year from the date of shipment.

AAPG's warranty applies only when the products are used in standard applications and are properly installed in accordance with applicable building codes, the conditions specified in our Shop Drawing Design, industry-accepted standards, and AAPG's installation requirements.

AAPG's liability under this warranty is strictly limited to the replacement of goods deemed defective by AAPG. This warranty does not cover improper installation, misuse, or exposure to environmental conditions beyond the specified tolerances. Under no circumstances does this AAPG Warranty cover installation labor or freight costs.

This warranty does not extend to damage caused by improper handling, storage, or maintenance after delivery. Any modifications, alterations, or repairs made by unauthorized personnel will void this warranty. Additionally, natural variations in wood grain, texture, or color are inherent characteristics and are not considered defects under this warranty.

Claims under this warranty must be submitted in writing within the warranty period, providing adequate documentation and proof of defect. AAPG reserves the right to inspect the product in question before determining eligibility for replacement.

This warranty is the sole and exclusive warranty provided by AAPG and supersedes all other warranties, expressed or implied, including but not limited to warranties of merchantability or fitness for a particular purpose. In no event shall AAPG be liable for incidental or consequential damages arising from the use of its products.

For any warranty inquiries or claims, please contact AAPG's customer support team for further assistance.